



# Lightframe Photography – Client Agreement & Terms and Conditions

**Business Name:** Lightframe Photography

**ABN:** 95175261782

**Photographer:** Brandon Bester

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## 1. Introduction

This Client Agreement outlines the terms and conditions between Lightframe Photography ("the Photographer") and the client ("the Client"). By booking, the Client agrees to the terms stated in this document.

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## 2. Booking & Payment

- A non-refundable retainer of \$100 is required to secure your session date. The remaining balance is due on the day of the session.
  - Dates are not considered booked until the retainer has been paid and confirmation has been sent.
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## 3. Cancellation & Rescheduling

- Cancellations made more than 72 hours before the session will forfeit the retainer but incur no additional fees.
- Cancellations within 72 hours of the session may incur a 50% charge of the full session fee.



- Weather reschedules will be at the Photographer's discretion to ensure best shooting conditions.
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## 4. Session Details

- Sessions typically take place during golden hour for the signature Lightframe warm and ethereal aesthetic.
  - The Photographer will guide posing, location suggestions, and styling recommendations.
  - The Client is responsible for arriving on time. Late arrival may reduce shooting time.
  - Session fees include travel within a 20km radius of Adelaide CBD.
  - For locations outside 20 km from Adelaide CBD, a small *Explorer Add-on* applies to cover travel costs. The rate is \$1.75 per km one-way with a \$50 minimum.
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## 5. Deliverables

- The Client will receive professionally edited digital images delivered via an online gallery.
  - RAW files are not provided under any circumstances.
  - Editing style is consistent with the Lightframe look – warm, natural, and dreamy.
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## 6. Image Rights & Usage

- The Photographer retains full copyright to all images.
- The Client is granted a personal-use licence for printing and sharing.



- Images may be used by Lightframe Photography for portfolio, social media, or marketing purposes unless the Client opts out in writing.
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## **7. Client Safety & Conduct**

- The Photographer may refuse locations or poses that compromise safety.
  - Children must be supervised at all times.
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## **8. Artistic Style**

- The Client acknowledges that they have reviewed Lightframe's portfolio and understand the artistic style.
  - Editing requests beyond colour, exposure, or crop adjustments may incur additional fees.
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## **9. Liability**

- The Photographer is not liable for circumstances beyond control including weather, accidents, or equipment failure. In such rare cases, a reshoot or refund may be offered at the Photographer's discretion.
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## **10. Archiving**

- Edited images are stored for a minimum of 6 months. Lightframe Photography is not responsible for long-term storage.



## 11. Safety & Liability

The Client acknowledges that photography sessions may take place outdoors or in natural environments, which may involve inherent risks such as uneven ground, weather conditions, and natural surroundings.

Parents and guardians are responsible for supervising children at all times during the session.

To the extent permitted by law, Lightframe Photography is not liable for any injury, loss, or damage arising from participation in the session, except where such injury or loss is caused by proven negligence on the part of the Photographer.

Nothing in this agreement excludes, restricts, or modifies any consumer guarantees provided under Australian Consumer Law.

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## 12. Agreement

By booking a session with Lightframe Photography, the Client confirms that they have read and agree to these terms and conditions.

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*Document version 1.0 – Lightframe Photography*